

# *City of Brisbane*

## *Agenda Report*

To: City Council via City Manager  
From: Stuart Schillinger, Administrative Services Director  
Subject: Update of the Terra Nova and Oceana High School Bus  
Date: April 27, 2017

### **Purpose:**

Ensure High School students in Brisbane have a safe and reliable method to get to and from any High School within the Jefferson Union High School District.

### **Recommendation:**

Receive update regarding bus service to and from Terra Nova and Oceana High Schools. Provide direction as appropriate.

### **Background:**

In 2010, due to financial considerations, the Jefferson Union High School District decided not to provide bus service to and from Brisbane to Terra Nova and Oceana High Schools. Prior to that time the City paid the school \$30,000 a year to support the regular bus service and \$23,500 to fully fund the late bus. In 2010 the School District said the full cost of both services were approximately \$110,000 and given other reductions in revenues the District could no longer afford the additional \$57,000 a year in costs.

Staff contracted with CYO to provide bus service at a cost of \$81,000 a year starting in the school year of 2010/11. This service has been in effect with annual increases in cost through the school year of 2015/16. The current cost of the service is approximately \$98,000 a year a portion of which (about \$12,000) is recovered in fees.

At the end of the 15/16 school year CYO contacted staff and said they would no longer be providing bus service to and from Brisbane to Terra Nova and Oceana High Schools. The reasons for this were discipline and behavioral issues on the bus which the drivers felt created unsafe conditions. MetroTrans agreed to work with us given they have a bus yard near Brisbane, and felt that supporting the surrounding community would be opportune. The current contract with them was for \$100,000 for six hours of bus service a day.

City staff has experienced many challenges in working with MetroTrans in the first few months of the contract period. Being that their company mostly serves the San Francisco School District, their employees work in accordance with the San Francisco School District schedule. City staff has experienced poor communication regarding the scheduling which has resulted in disruptions of service. The lapse of service has negatively impacted the schools and students using this method of transportation.

City staff spoke with MetroTrans in December and they confirmed that their company was not interested in renewing their contract for the 17/18 school year. They felt that the route is dangerous and their drivers have contended with behavioral challenges from students.

Recently MetroTrans suspended the late bus due to a lack of drivers being willing to take the route. They did this without informing either the School District or the City. The City Attorney has worked with the bus company to restore this service. The solution was to put another adult on the bus to monitor behavior. The cost to the City for this additional service is \$37 an hour.

At the January 5, 2017 Council meeting the Council requested the City's 2x2 committee meet with the members of the Jefferson Union High School District Board and the Superintendent to discuss possible solutions to providing transportation from Brisbane to Terra Nova and Oceana High Schools and back. The City Council expressed their desire to end paying for the bus service in the near future. Instead the Council wanted to use the funds for its original purpose, funding academic opportunities in the High Schools.

On February 15, 2017 the City Council subcommittee and the JUHSD subcommittee met. The subcommittee expressed City Council's desire to continue to have bus service available to all four high schools within the district but stated that the City would like to no longer be the provider of the service and instead contribute money to the school district for academic purposes as it did prior to needing to pay for the bus. The School District informed the City's subcommittee that they do not provide bus service except as required by law to a limited number of students. The School District contracts with a private provider for their Athletic programs so it does not own school buses directly.

The JUHSD Board of Trustees committed to discussing the accessibility of High Schools from Brisbane at a future board meeting. This discussion will include any and all options that may be available including, but not limited to; the City of Brisbane phasing out of contracting for the bus service over the next year or so (if a vendor can even be contracted), the JUHSD contracting bus service with the financial support from the City of Brisbane, the JUHSD looking into student transportation as a whole, and working with the City and the Brisbane Elementary School District to support Brisbane students in selecting one of the Daly City schools to attend instead of the Pacifica schools.

At the March 2, 2017 City Council meeting, staff was directed to reach out other bus companies which could provide similar school bus service as we have received from CYO or MetroTrans.

### **Discussion:**

Staff has contacted all of the school bus providers within the immediate Bay Area and a number of private bus carriers as well. None of these providers are willing to provide the City a quote on providing service from Brisbane to the Pacifica High Schools next school year.

Dan Burns the Superintendent of the JUHSD contacted three bus carriers concerning the route. Two of them were two expensive (\$1,000) a day. The third, Michaels, was willing to do it for \$575 a day plus the expense of the driver going to and from work. The cost for this would be a minimum of \$103,000 for the year. This is similar to what the City is paying this year for the service.

Another alternative would be for the City to work with the parents of High School aged children to establish carpools. The City would work with the JUHSD to identify the parents whose students are scheduled to attend either Terra Nova or Oceana through mailers, notes home with the students, e-mail if possible, and through our normal channels of sign board, website, social media outlets, and general e-mail blast.

**Fiscal Impact:**

The City has budgeted \$90,000 for this service for next fiscal year. The cost of Michael's is more expensive than in the current budget but similar in price to what MetroTrans charges.

**Measure of Success**

The students in Brisbane have a safe transportation method to get to and from High School

**Attachment:**

Bus Companies the City of Brisbane contacted



Stuart Schillinger  
Administrative Services Director



Clay Holstine  
City Manager

# PARKS & RECREATION DEPARTMENT



First Student is currently seeking qualified bidders to provide bus service for the morning and afternoon school bus routes in the City of San Diego. The bus service is to be provided for the 2017-2018 school year. The City of San Diego is currently seeking qualified bidders to provide bus service for the 2017-2018 school year. The City of San Diego is currently seeking qualified bidders to provide bus service for the 2017-2018 school year.

## First Student

### CONTACT INFORMATION

Website: <http://www.firststudentinc.com/>  
Phone: (800) 844-5588  
Representative Name: n/a  
Email: [FirstCharter@FirstGroup.com](mailto:FirstCharter@FirstGroup.com)

### INTERESTED IN PROVIDING SERVICE?

No

### ADDITIONAL DETAILS

BUS SIZE: 54 Passenger

## Delta Charter Bus

### CONTACT INFORMATION

Website: <http://deltacharterbus.com/>  
Phone: 916-669-5727  
Representative Name: Michelle  
Email: [Reservations@deltacharterbus.com](mailto:Reservations@deltacharterbus.com)

### INTERESTED IN PROVIDING SERVICE?

No

### ADDITIONAL DETAILS

BUS SIZE: 54 Passenger

## Bus Transport

### CONTACT INFORMATION

Website: <http://bustransportation.com/>  
Phone: (707) 643-2009  
Representative Name: April  
Email: [aprilb@bustransportation.com](mailto:aprilb@bustransportation.com)

### INTERESTED IN PROVIDING SERVICE?

No

### ADDITIONAL DETAILS

BUS SIZE: 54 Passenger

## Peninsula Tours & Transportation

### CONTACT INFORMATION

Website: <http://www.peninsulatour.com/>  
Phone: (888) 333-1256  
Representative Name: Richard  
Email: [sales@peninsulatour.com](mailto:sales@peninsulatour.com)

### INTERESTED IN PROVIDING SERVICE?

No

### ADDITIONAL DETAILS

BUS SIZE: 57 Passenger

## Quality Assurance Charter

### CONTACT INFORMATION

Website: <http://www.qa-charter.com/>  
Phone: (408) 885-1040  
Representative Name: n/a  
Email: [info@qualityassurancecharter.com](mailto:info@qualityassurancecharter.com)

### INTERESTED IN PROVIDING SERVICE?

No

### ADDITIONAL DETAILS

BUS SIZE: 57 Passenger

## Durham Bus Co

### CONTACT INFORMATION

Website: <http://www.durhambus.com/>

Phone: (919) 487-1111

Representative Name: n/a

Email: [info@durhambus.com](mailto:info@durhambus.com)

### INTERESTED IN PROVIDING SERVICE?

No

### ADDITIONAL DETAILS

BUS SIZE: 78 Passenger

## Durham School Services

### CONTACT INFORMATION

Website: <http://www.durhamschoolservices.com>

Phone: (919) 487-1111

Representative Name: n/a

Email: [info@durhamschoolservices.com](mailto:info@durhamschoolservices.com)

### INTERESTED IN PROVIDING SERVICE?

No

### ADDITIONAL DETAILS

BUS SIZE: 78 Passenger

## eCharter Bus

### CONTACT INFORMATION

Website: <http://www.echarterbus.com/>

Phone: (919) 487-1111

Representative Name: Patrick

Email: [patrick@echarterbus.com](mailto:patrick@echarterbus.com)

### INTERESTED IN PROVIDING SERVICE?

No

### ADDITIONAL DETAILS

BUS SIZE: 54 Passenger

## United Coach

### CONTACT INFORMATION

Website: <http://www.unitedcoachtours.com/>

Phone: (919) 487-1111

Representative Name: Ray

Email: [ray@unitedcoach.com](mailto:ray@unitedcoach.com)

### INTERESTED IN PROVIDING SERVICE?

No

### ADDITIONAL DETAILS

BUS SIZE: 52 Passenger

## Loop Transportation

### CONTACT INFORMATION

Website: <http://hallcon.com/>

Phone: (410) 211-1476

Representative Name: n/a

Email: [info@hallcon.com](mailto:info@hallcon.com)

### INTERESTED IN PROVIDING SERVICE?

No

### ADDITIONAL DETAILS

Poor customer service

## DS Coach

### CONTACT INFORMATION

Website: <http://www.dscoach.com/>

Phone: (919) 487-1111

Representative Name: Mark

Email: [mta-mark@dscoach.com](mailto:mta-mark@dscoach.com)

### INTERESTED IN PROVIDING SERVICE?

No

### ADDITIONAL DETAILS

BUS SIZE: 54 Passenger

01/23/2020

**CONTACT INFORMATION**

Website: [www.azusa.edu](http://www.azusa.edu)

Phone:

Representative Name: Kim

Email:

**INTERESTED IN  
PROVIDING SERVICE?**

No

**ADDITIONAL DETAILS**

12 passenger vans

01/23/2020

**CONTACT INFORMATION**

Website:

Phone:

Representative Name: Fred

Email:

**INTERESTED IN  
PROVIDING SERVICE?**

Current provider, Does not  
want to continue service.

**ADDITIONAL DETAILS**

6.75 SIZE 67 Passenger